

CHECK OUT OUR WEBSITE!!!!
WWW.GOWATERUSERS.COM
928-583-0655 after hours 928-771-6003



GRANITE OAKS BOARD MEMBERS

PRESIDENT - JIM BRICKER	928-925-2224
GERRY ANN GARCIA	928-379-2466
VICE PRES. - CLAIRE HUTT	928-713-0924
SECRETARY – BONNIE PEARSON	818-951-1355
TREASURER - JOHN JAMES	928-717-1469
KEN NELSON	928-445-8831
DARYL MATHERN	928-848-9424

GRANITE OAKS/ROYAL OAKS/GRANITE OAKS ESTATES
NEWSLETTER

October, 2018

NEW BOARD TAKES OVER IN SEPTEMBER As a result of a change in the Company Bylaws, elections to the Board of Directors take place with the Board serving terms beginning in September. This year, because there were two seats up for election, and only two candidates sought election, the election was cancelled and the candidates named to the Board. Daryl Mathern, a new Board Member and John James, a current Board Member, were named to three-year terms. A new slate of officers was chosen for the coming year as noted in the newsletter heading.

EMAIL BILLS NOW AVAILABLE!!! GOWUA customers may now receive monthly water bills via email. The sign-up form is available at www.gowaterusers.com. Just complete the form and send it to the GOWUA business office. Be sure that your email settings allow emails from the water company. If you are not sure how to do this, go to this website: <http://support2.constantcontact.com/articles/FAQ/2753#Outlook>. If this isn't helpful search "Google" for "safe senders list" followed by your particular email program name.

CONSUMER CONFIDENCE REPORTS AND BOARD MEETING MINUTES CAN BE VIEWED AT www.gowaterusers.com

BOARD CONSIDERS METER REPLACEMENT

The Board of Directors has been considering quotes from several vendors to replace present customer water meters with new, state of the art meters that are more accurate and easier to read. Many of the present customer meters have been in place for as long as 20 years. Although the Company is required to test meters at least every 10 years, the testing method does not check accuracy at all flow rates. The Board is considering the new meters not only to increase accuracy, but because the new meters incorporate technology to retain usage data that can be downloaded as needed. The meters can also be read remotely, without the need for a person to lift the lid on the meter box and read the meter, so meter reading can be done faster and safer.

The Board has voted to proceed with the project, that will cost approximately \$160,000, but no specific implementation schedule has been set. It is expected that the meters will be replaced before the busy season next spring. The cost will be funded from current capital reserves. There will be no change to water rates as a result of this project. Other companies with this kind of meter replacement project have indicated that some

customers complain that their water bills increase, however the meters have proven accuracy. GOWUA customers should be aware that their usage might seem high once the meters are in place.

Customers with questions about the meters and the replacement project may contact a Board Member at their number listed above or Bob Busch, Manager (928-713-0548).

IMPROVEMENTS TO BE MADE AT MAIN PUMP STATION

A new control panel is to be installed at the Post Oak Pump Station. The panel will replace one that has been in place for nearly 15 years. The new panel will provide better, smoother operation of the pumps that send water through the distribution system to water customers. The new panel will cost approximately \$22,000 and will be installed at night to minimize down time on the system. Customers will be notified when the conversion will take place

THANKS TO VOLUNTEERS!

Did you know that the Granite Oaks monument and property at Williamson Valley Road and Granite Oaks Drive belongs to the water company? A number of volunteers (too many to name here) have maintained the property over the years, cleaning weeds and hand watering plants. Thanks to the volunteers, the monument has been kept looking good. The system operator, A Quality Water has agreed to take over maintenance. The Company is looking into bringing water to the property to make maintenance easier. THANK YOU VOLUNTEERS FOR YOUR HELP!!

ONE CALL NOW SYSTEM USED IN EMERGENCY

The recently implemented One Call Now system was used this past summer to notify customers of a water emergency and to request water conservation. The system was used this past summer when one of the company wells was out of service being repaired and the other main well failed. Customers were called using the system to advise of the situation to help avoid running out of water by draining the 189,000 gallon storage tanks. Fortunately, the second well was repaired within a few hours and no water outage occurred.

TIME TO CHECK YOUR IRRIGATION SYSTEM-AGAIN!!

Now that summer is over, it is time to check your irrigation system and get ready for the winter season.

Things to look for:

Check your watering schedule. You may need to do that several times during the winter. Plants don't need as much water in cold weather, so there may be periods when your irrigation can be off completely.

Check to make sure your irrigation valves and lines are not in danger of freezing in cold weather.

GRANITE OAKS WATER USERS ASSOCIATION

P. O. BOX 4947 CHINO VALLEY AZ 86323

Robert Busch - Water Manager 928-713-0548

A Quality Water Co. – Water Operator 928-606-0498

MDI Financial – Accounting 928-583-0655

Allen Kaplan – Auditor 928-445-3009

For after hours or Water Emergency please contact 928-771-6003

PLEASE HELP TO CONSERVE!