

## GRANITE OAKS BOARD MEMBERS

CHECK OUT OUR WEBSITE!!!!

[WWW.GOWATERUSERS.COM](http://WWW.GOWATERUSERS.COM)

928-583-0655 after hours 928-771-6003



PRESIDENT – JIM BRICKER	928-925-2224
VICE PRES. - KEN NELSON	928-445-8831
SECRETARY – BONNIE PEARSON	818-951-1355
TREASURER - JOHN JAMES	928-717-1469
DARYL MATHERN	928 443-8909

GRANITE OAKS/ROYAL OAKS/GRANITE OAKS ESTATES

## NEWSLETTER

September, 2019

CONSUMER CONFIDENCE REPORTS AND BI-MONTHLY BOARD MEETING MINUTES

CAN BE VIEWED AT [www.gowaterusers.com](http://www.gowaterusers.com)

**ONE CALL NOW SYSTEM USED TO INFORM CUSTOMERS** The One Call Now System was recently used to inform customers of the repair to the Glenshandra well. Three different calls were made: One to announce the repair and to ask customers to conserve as much as possible, the second to advise of the extended repairs that were needed, and a final call to announce that the well was back in service. The Business Office at MDI Taxes and Accounting did receive a few calls from customers asking about the phone call.

**EMAIL BILLS NOW AVAILABLE!!!** GOWUA customers may now receive monthly water bills via email. The sign up form is available at [www.gowaterusers.com](http://www.gowaterusers.com). Just complete the form and send it to the GOWUA business office. Be sure that your email settings allow emails from the water company. If you are not sure how to do this, go to this website: <http://support2.constantcontact.com/articles/FAQ/2753#Outlook>. If this isn't helpful search "Google" for "safe senders list" followed by your particular email program name.

**BOARD ELECTION CANCELED** Because there was only one candidate for the three seats up for election this year, no election was held. Jim Bricker was named to the only seat to be filled. The Company By Laws provide that the Board should consist of from 3 to 7 members. For now, the Board will operate with 5 members. Officers for this year are:

President: Jim Bricker  
Vice President – Ken Nelson  
Secretary – Bonnie Pearson  
Treasurer – John James

## **BOARD CONSIDERS FILING RATE CASE WITH THE ARIZONA CORPORATION COMMISSION**

At its meeting in September, the Board discussed and considered the possibility of initiating a rate case with the Arizona Corporation Commission (ACC). The Company is regulated by The ACC and any changes to the company rates must be approved by the Commission. The Company has had the same rates since its beginning in 1995, and has never filed a rate case. Up to now, all expenses and capital improvements have been paid for with cash from company accounts, and the Company has no loans or debt. The current level of cash is such that future replacements or capital improvements could not be undertaken without a loan. The Company has little in its capital replacement fund for emergency repairs or capital improvements. The Board appointed Mr. Jim Peterson, a former GOWUA Board Member to investigate and research the matter and report back to the Board for further consideration.

## **TIME TO CHECK YOUR IRRIGATION SYSTEM!!**

### **Fall/Winter Watering Tips:**

#### **Guidelines from prescottwatersmart.com**

**Adjust watering intervals-frequency each month, every season according to the weather.**

**Native and desert plants: Fall – as needed; Winter – none**

**Low to moderate water use trees and shrubs as well as evergreens, deciduous and fruit trees:**

**Fall - every six weeks; Winter – only as needed**

#### **Guidelines from wattersgardencenter.com**

**November – irrigate 2 times a month**

**December through February – water landscape twice if it fails to rain 1” or snow 7”**

**Water is a natural antifreeze for plants when freezing is predicted**

**Don’t water at night and let plants dry out between watering**

**NEW WATER METERS NOW IN PLACE** The new radio read meters have been in place since early this year, and are operating satisfactorily. The new meters carry a 20 year accuracy guarantee and can be read from a vehicle moving down the street. In addition, they are capable of storing data for several months which can be downloaded and viewed to help identify problems. This feature has been used quite a number of times the past few months. The meters are also capable of providing alerts to possible leaks. Anytime the meter registers continuous use for a 72 hour period, an alert is registered. Customers are then notified to check for a leak on their property.

**REPAIR OF GLENSHANDRA WELL COMPLETED** Refurbishment of the Glenshandra well has finally been completed. The project, which included the replacement of the pump, motor and well pipe cost approximately \$45,000 and was begun in August after it was determined that the old motor was about to fail. The project was expected to take about two weeks, but the first cleaning was not as effective as hoped, so an additional cleaning was done, following a day or so later with a video to assess the cleaning effectiveness. Then, the Board approved replacing all 500 feet of well pipe, which

was not immediately available. Finally, when the well was reassembled, it would not run. Electricians found that a delay switch in the control panel had failed. When the switch was replaced the pump ran perfectly. The well then had to be chlorinated and let set for about 24 hours and a sample taken to the lab. The initial lab test failed, the bacteria level exceeded maximum limits, so the well was chlorinated again and a second sample sent to the lab. When results from the lab test were satisfactory, the well was put into service. It was returned to service on September 25<sup>th</sup>. Thanks to everyone who attempted to conserve water use during this period.

**WATER SYSTEM PERFORMS DURING HOUSE FIRE** Despite one of the main wells being out of service, the water system performed perfectly during a recent house fire in Granite Oaks. The home at 2074 Mountain Oak was struck by lightning on the evening of September 14<sup>th</sup> and incurred significant damage before the fire was brought under control. No one was injured in the fire. The fire department connected to nearby fire hydrants and eventually brought the fire under control. The fire pumps in the water system performed as they should, providing the required volume of water to the system for use in extinguishing the fire. Up to now, the system has only been tested periodically by the fire department, who open selected hydrants to verify the adequacy of water flow.

GRANITE OAKS WATER USERS ASSOCIATION  
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For after hours or Water Emergency please contact 928-771-6003

**PLEASE HELP TO CONSERVE!**